

## **Oracle® Advanced Support Gateway for Cloud at Customer Security Guide**

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**ORACLE®**



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# Oracle Advanced Support Gateway for Cloud at Customer Security Guide

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This document outlines the requirements for deploying Oracle Advanced Support Gateway for Cloud at Customer infrastructure within the customer environment to support the delivery of certain Oracle cloud services (hereafter referred to as Oracle cloud services.) The Oracle Advanced Support Gateway is an important part of the Oracle delivery platform for Oracle cloud services and its placement has been carefully considered in order for Oracle to deliver Oracle cloud services. This document outlines Oracle recommendations when integrating the Oracle Advanced Support Gateway device within the customer environment. To help explain these options, this document assumes a "simple" customer-side network topology. However, these options can extend to more complex network topologies.

## About Oracle Advanced Support Gateway

Oracle Advanced Support Gateway is a multi-purpose platform designed to facilitate Oracle Cloud at Customer. The Oracle Advanced Support Gateway enables the simplification of network requirements and a single point of access for the provision and delivery of these services.

The Oracle Advanced Support Gateway platform is based on the Oracle Linux operating system and hosts a full set of Oracle software stacks, including Automated Service Request (ASR), Oracle Enterprise Manager (13c), patch management, and a suite of Java applications. Together, these applications aggregate and route telemetry messages from the Cloud at Customer infrastructure to the Oracle Support Services infrastructure. The Oracle Advanced Support Gateway provides remote access for Oracle engineers to access the customer network (with customer permission) and to carry out approved actions on customers' monitored systems.

## General Requirements

There are a number of general requirements that are necessary for Oracle to deliver Oracle cloud services:

- An Oracle Advanced Support Gateway must be hosted within the customer environment along with Cloud at Customer Infrastructure.
- Oracle Advanced Support Gateway will be directly connected to the Cloud at Customer infrastructure via the management network.
- Oracle must have access to certain ports and protocols (described below) in order to implement and deliver Oracle cloud services.
- Oracle Advanced Support Gateway must be continuously accessible from the Oracle Support Platform using the secure protocols described below. However, Oracle Advanced Support Gateway must not be directly exposed to the Internet.

In order to expedite the implementation process, the customer will be required to provide high level network topology which should include:

- IP numbering scheme
- Routing policy
- Locations of firewalls
- Locations of Cloud at Customer Infrastructure.
- Proposed location of Oracle Advanced Support Gateway

Having this information enables Oracle to provide a recommendation regarding Oracle Advanced Support Gateway placement.

## Changes to the Security Guide Since the Last Release

This section outlines the principal changes made to *Oracle Advanced Support Gateway for Cloud at Customer Security Guide* (this document) since the last release (E91624-09; July 2020.)

- A firewall rule has been added to provide support for Oracle centralized authentication for Oracle Enterprise Manager. See “[Firewall Rules for External Traffic](#)” on page 16.  
The MOS authentication process is used for the implementation of new services and adding additional assets for monitoring. Failure to allow firewall access to the new IP address will cause delays executing these activities.

## Firewall Port Requirements

The specifics of the Oracle cloud services network requirement depend on the customer network topology relative to the Oracle Services Support centers, Oracle Advanced Support

Gateway, and the monitored systems. The customer networks must be configured to permit traffic flow between Oracle Advanced Support Gateway and Oracle Services Support centers. This is referred to as the *external connection*.

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**Note** - A web proxy can be used to proxy the HTTPS traffic across the external connection. However, Oracle Advanced Support Gateway does not support NTLM or Kerberos proxy authentication. The Transport Layer Security (TLS) VPN traffic cannot be routed through a proxy server.

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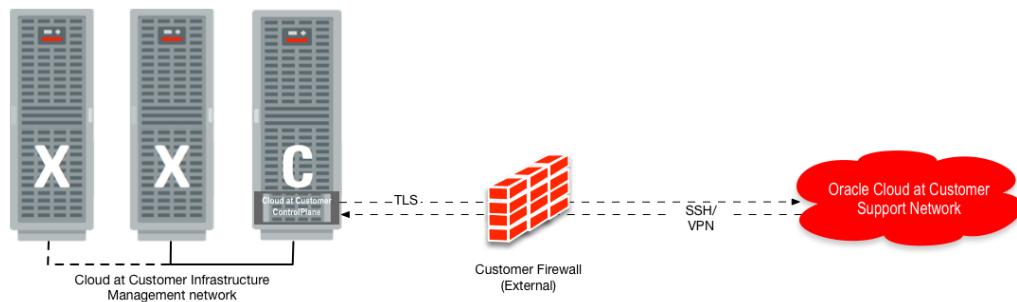
**Caution** - To defend against security attacks, you should never connect Oracle Advanced Support Gateway interfaces or the Oracle ILOM Service Processor to a public network, such as the Internet. The Gateway should never be exposed directly to the Internet without the protection of a customer firewall or Access Control List (ACL.)

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Oracle Advanced Support Gateway comes with multiple network interfaces. Of these interfaces, two are utilized to support connectivity requirements. The first interface is used primarily for external connectivity while the second interface is connected directly to the Cloud at Customer Infrastructure management network. This provides, in effect, the required isolation between the Cloud at Customer infrastructure and the customer internal network.

The diagram below depicts an example traffic flow between monitored systems and Oracle. (Detailed firewall rules and templates are provided to the customer during the implementation process.)

**FIGURE 1** High Level Traffic Flow and Firewall Requirement



## External Connection

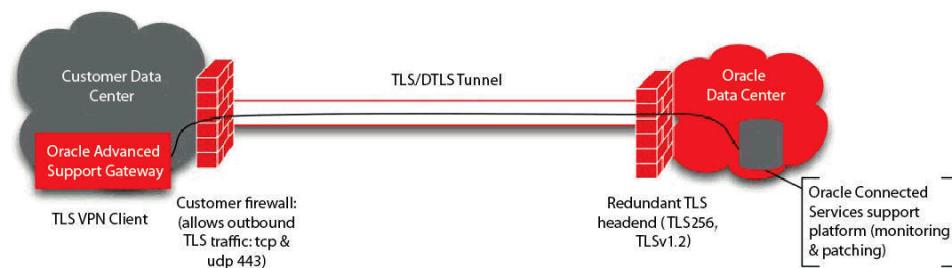
Oracle utilizes a combination of a VPN solution and TLS to secure communications between Oracle Advanced Support Gateway, located within the customer's environment, and the Oracle Services Support center locations. The VPN is primarily used for tasks such as facilitating patching requirements from Oracle Services Support center locations to Oracle Advanced Support Gateway and TLS is used for transporting the monitoring telemetry from Oracle Advanced Support Gateway to the Oracle Services Support center locations.

## TLS VPN and Oracle Advanced Support Gateway

The Oracle Advanced Support Gateway is configured with a software TLS-based VPN client. When the Gateway boots up, it opens an outbound connection to one of three Oracle Services Support centers, establishing a TLS VPN tunnel. At that point, this connection is used for inbound connectivity between the Oracle Services Support center and the Gateway. No inbound firewall port openings are required, as the initial connection is outbound. The Gateway is assigned a unique ID and password and connects to one of three Oracle VPN concentrators. The TLS-based VPN has the following features:

- Connection based on TLS 1.2, AES256 symmetric encryption to ensure traffic integrity and confidentiality;
- Continuous VPN connection availability through the use of active/passive VPN cluster servers at the Oracle Services Support centers. Any hardware or software issues on the active VPN server failover all connections to the backup VPN.
- Disaster recovery processes that use multiple clusters around the world. Any connection issue with one of the Oracle Services Support centers failover client connections to the other Oracle Services Support centers.

**FIGURE 2** A TLS-Based VPN Client Connection from Oracle Advanced Support Gateway to Oracle




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**Note** - The TLS VPN is the standard method for establishing the connection with Oracle. Alternative connection methods are available on an exception, customer-by-customer basis that is summarized in “[Alternative External Connection Option](#)” on page 15. If you wish to explore these options further, please contact your Oracle Implementation Manager.

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## Alternative External Connection Option

Oracle offers an alternate method for establishing a connection using IPSec. The connection is terminated on the customer's existing VPN hardware. This option generally requires an extended implementation cycle and is approved on an exception basis. If the customer chooses to use their existing VPN device (for example, firewall or VPN concentrator) as a termination point, the VPN overall requirements described above remain the same. The encryption domain requirements for this connection will create a more complex configuration.

The requirements include, but are not limited to:

- A public IP per Gateway connection supplied by the customer for use inside the VPN encryption domain;
- Access to three /26 subnets and multiple /32 addresses inside the encryption domain;
- Network Address Translation (NAT) between the host and the Oracle resources over the tunnel is not supported (the Gateway must communicate directly to the public IP addresses inside the Oracle VPN.)

## Firewall Rules: Ports and Protocols

This section provides information about the standard firewall port configurations necessary for the delivery of Oracle cloud services.

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**Note** - The final port and firewall requirements depend on the specific Cloud at Customer infrastructure being monitored by Oracle cloud services, the connectivity method chosen, and the actual customer network design.

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The following sections outline firewall port configurations and provide information on monitoring requirements.

- “[Firewall Rules for External Traffic](#)” on page 16
- “[Firewall Rules for External Traffic Through the Encrypted VPN Tunnel](#)” on page 19
- “[Firewall Rules for Oracle Exadata Cloud at Customer Machine to the Customer Network](#)” on page 20
- “[Firewall Rules for Oracle Exadata Cloud at Customer Machine to the Customer Network](#)” on page 20
- “[Firewall Rules Between the Gateway and Fusion Applications \(SaaS at Customer\)](#)” on page 21

## Firewall Rules for External Traffic

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**Note** - The source for all these entries is Oracle Advanced Support Gateway. The rules in [Table 1, “Firewall Rules Between Oracle Advanced Support Gateway and the Oracle Services Support Center,” on page 16](#) apply to all of Oracle's Connected Services.

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**TABLE 1** Firewall Rules Between Oracle Advanced Support Gateway and the Oracle Services Support Center

Destination	Destination IP Address (es)	Application Protocol	Network Protocol/Port	Purpose
adc-ps-ssl-vpn.oracle-occn.com	198.17.210.28 141.143.215.68 140.83.95.28	TLS VPN	TCP/443 - TLS UDP/443 - DTLS (Datagram TLS)	To establish a TLS VPN connection* between Oracle and Oracle Advanced Support Gateway.  *Cannot support communication through an internet proxy.
tokyo-ps-ssl-vpn.oracle-occn.com				
telemetry-ingestion.us-phoenix-1.oraclecloud.com	129.146.13.236 129.146.14.243	HTTPS	TCP/443	To support telemetry for the Cloud at Customer Operations dashboard endpoint; Phoenix, USA.

Destination	Destination IP Address(es)	Application Protocol	Network Protocol/Port	Purpose
	129.146.12.201			
telemetry-ingestion.us-ashburn-1.oraclecloud.com	140.91.12.7 140.91.10.15 140.91.14.5	HTTPS	TCP/443	To support telemetry for the Cloud at Customer Operations dashboard endpoint; Ashburn, USA.
dts.oracle.com	192.206.43.1	HTTPS	TCP/443	To securely transport monitoring data to Oracle.
transport-adc.oracle.com	141.146.156.41	HTTPS	TCP/443	To securely transport monitoring and other data to Oracle.
ccr.oracle.com	141.146.54.49	HTTPS	TCP/443	To upload the customer's configuration data to Oracle's centralized configuration repository.
support.oracle.com	141.146.54.16	HTTPS	TCP/443	To download patches onto Oracle Advanced Support Gateway from My Oracle Support (MOS) via the Oracle Enterprise Manager (OEM) Cloud Control UI.
login.oracle.com <b>Note</b> - Each hostname currently resolves to multiple working IP addresses. Access to all addresses listed must be permitted as Oracle will switch from one to another in the near future.	209.17.4.8 156.151.58.18 141.146.8.119	HTTPS	TCP/443	To connect to Oracle's centralized authentication site.
updates.oracle.com	141.146.44.51	HTTPS	TCP/443	To provide patch downloads via Oracle Enterprise Manager (OEM).
acs-rac.oracle.com	129.157.65.44	HTTPS	TCP/2056	When the Remote Access Control feature is active on Oracle Advanced Support Gateway (that is, the "Green Button" is on), rsyslog is used to send audit logs to Oracle via a secured channel. <b>Note</b> - The RAC/Green Button feature is <b>not</b> supported on Oracle Advanced Support Gateway for Cloud at Customer.
ZFS Phone Home	129.157.65.13 129.157.65.14	ZFS Phone Home	TCP/443	ZFS fault monitoring is shipped direct to these Oracle systems. Used when Oracle Advanced Support Gateway hosts a proxy

Firewall Rules: Ports and Protocols

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Destination	Destination IP Address (es)	Application Protocol	Network Protocol/Port	Purpose
	141.146.1.169			server for the ZFS Storage Heads.
Oracle Public Cloud Object Store, that is, objectstorage.*.oraclecloud.com, where * is a location	<p>Oracle recommends that customers open the firewall corresponding to the OCI site closest to the Gateway location.</p> <p>Select one of the following OCI sites:</p> <ul style="list-style-type: none"> <li>■ ap-tokyo-1:           <ul style="list-style-type: none"> <li>■ 134.70.80.0/22</li> </ul> </li> <li>■ eu-frankfurt-1           <ul style="list-style-type: none"> <li>■ 134.70.40.0/21</li> <li>■ 134.70.48.0/22</li> </ul> </li> <li>■ uk-london-1           <ul style="list-style-type: none"> <li>■ 134.70.56.0/21</li> <li>■ 134.70.64.0/22</li> </ul> </li> <li>■ us-ashburn-1           <ul style="list-style-type: none"> <li>■ 134.70.24.0/21</li> <li>■ 134.70.32.0/22</li> </ul> </li> <li>■ sa-saopaulo-1           <ul style="list-style-type: none"> <li>■ 134.70.84.0/22</li> </ul> </li> </ul>	HTTPS	TCP/443	Object Store content download to provide software and patches for the Oracle Advanced Support Gateway for Cloud at Customer system.
DNS servers for oraclecloud.com	<ul style="list-style-type: none"> <li>■ 216.146.35.35</li> <li>■ 216.146.36.36</li> </ul>	DNS	TCP/UDP 53	To resolve Oracle Object Store IP addresses hosted within Oracle Cloud Infrastructure (OCI).
oauth-e.oracle.com	<ul style="list-style-type: none"> <li>■ 156.151.58.70</li> <li>■ 209.17.4.26</li> </ul> <p><b>Note -</b> 156.151.58.70 and 209.17.4.26 are multiple IP addresses used to service oauth-e.oracle.com. DNS resolution may return a different IP address.</p>	HTTPS	TCP/443	To provide support for Oracle centralized authentication for Oracle Enterprise Manager.

Destination	Destination IP Address(es)	Application Protocol	Network Protocol/Port	Purpose
	Ensure access is granted for each IP directly.			

## Firewall Rules for External Traffic Through the Encrypted VPN Tunnel

If you use the Oracle-provided TLS VPN solution, the following table is informational only, illustrating the traffic transmitted over the VPN in support of Oracle Advanced Support Gateway. If the alternative VPN solution is used, the following traffic must be allowed to communicate over the VPN.

**TABLE 2** Firewall Rules between Oracle Advanced Support Gateway and the Oracle Data Center Using VPN Tunnel

Source	Destination	Network Protocol/Port	Purpose
Oracle Advanced Support Gateway	<ul style="list-style-type: none"> <li>■ 192.206.43.197/32</li> <li>■ 198.51.38.199/32</li> </ul>	NTP (UDP/123)	Network Time Protocol (NTP)
Oracle Advanced Support Gateway	<ul style="list-style-type: none"> <li>■ 192.206.43.194/32</li> <li>■ 198.51.38.197/32</li> </ul>	Syslog (TCP/514)	Oracle Advanced Support Gateway Syslog
Oracle Advanced Support Gateway	198.51.38.194/32	HTTPS (TCP/8080,9898)	Oracle Advanced Support Gateway file integrity monitoring
198.51.38.193/32	Oracle Advanced Support Gateway	HTTPS (TCP/8080,9898)	Oracle Advanced Support Gateway file integrity monitoring
<ul style="list-style-type: none"> <li>■ 192.206.43.209/32</li> <li>■ 198.51.38.209/32</li> <li>■ 140.85.164.34/32</li> </ul>	Oracle Advanced Support Gateway	Security Scanner <ul style="list-style-type: none"> <li>■ TCP/UDP/1-65535</li> <li>■ ICMP (Types 8 &amp; 0)</li> </ul>	Oracle Advanced Support Gateway availability and security scanning
<ul style="list-style-type: none"> <li>■ 198.51.37.1/32</li> <li>■ 193.188.5.1/32</li> <li>■ 140.83.88.1/32</li> <li>■ 140.83.88.129/32</li> <li>■ 140.83.89.1/32</li> <li>■ 141.146.155.40/32</li> <li>■ 141.146.155.41/32</li> <li>■ 192.206.43.208/32</li> <li>■ 198.51.38.208/32</li> </ul>	Oracle Advanced Support Gateway	<ul style="list-style-type: none"> <li>■ ICMP (Types 8 &amp; 0)</li> <li>■ SSH (TCP/22)</li> <li>■ HTTPS (TCP/443, 7799,9702)</li> <li>■ SGD (TCP/5307)</li> </ul>	Management traffic to remotely manage Oracle Advanced Support Gateway and also facilitate remote access
Oracle Advanced Support Gateway	<ul style="list-style-type: none"> <li>■ 192.206.43.196/32</li> <li>■ 198.51.38.198/32</li> </ul>	HTTPS (TCP/443)	REST services for Oracle Advanced Support Gateway

Source	Destination	Network Protocol/Port	Purpose
Oracle Advanced Support Gateway	<ul style="list-style-type: none"> <li>■ 192.206.43.193/32</li> <li>■ 198.51.38.196/32</li> </ul>	LDAP (TCP/636)	Oracle Advanced Support Gateway authentication (LDAP)

## Firewall Rules for Oracle Cloud at Customer Machine to the Customer Network

The ports outlined in this table are required for accessing the Oracle Cloud at Customer system and for the system to access the services required.

**TABLE 3** Firewall Rules between Oracle Cloud at Customer Machine and the Customer Network

Source	Destination	Network Protocol/Port	Purpose
Customer Shared IP Pool	Customer DNS	DNS Forwarding (UDP/53; TCP/53)	DNS forward is required to forward all lookups to non-oraclecloudatcustomer.com domains.
Customer DNS	Customer Shared IP Pool	DNS Forwarding (UDP/53; TCP/53)	DNS forward is required to forward all lookups to oraclecloudatcustomer.com domains that are Cloud Service endpoints on Oracle Cloud at Customer Machines.
Customer Shared IP Pool	Customer SMTP	SMTP (TCP/25 (or 587, 465, customer defined in PCMA, the Oracle Cloud at Customer configuration assistant))	Cloud notification and registration emails.
Customer Management Laptop	Customer Shared IP Pool	HTTPS (TCP/443)	Customer management of their Oracle Cloud at Customer Machine environment.

## Firewall Rules for Oracle Exadata Cloud at Customer Machine to the Customer Network

The ports outlined in this table are required for accessing the Oracle Exadata Cloud at Customer system and for the system to access the services required.

**TABLE 4** Firewall Rules between Oracle Exadata Cloud at Customer Machine and the Customer Network

Source	Destination	Network Protocol/Port	Purpose
Database client access network (as defined in PCMA, the Oracle Exadata Cloud at Customer Machine configuration assistant)	Customer NTP	NTP (UDP/123)	Oracle Exadata Cloud at Customer Machine DomU client network to the customer NTP server.

## Firewall Rules Between the Gateway and Fusion Applications (SaaS at Customer)

This section provides a table showing the internal firewall rules between Oracle Advanced Support Gateway and Oracle Fusion Applications (SaaS at Customer.)

**TABLE 5** Firewall Rules Between the Gateway and Fusion Applications (SaaS at Customer)

Application Protocol	Source Interface(s)	Destination Interface(s)	Network & Network Protocol/Port	Purpose
ICMP	Oracle Advance Support Gateway	Fusion Application DomU/ VMs	Tenant network ICMP/Echo, Reply	Used to test network connectivity between Oracle Cloud Machine systems and Oracle Advance Support Gateway
SSH	Oracle Advance Support Gateway	Fusion Application DomU/ VMs	Tenant network TCP/22	Supports user access to monitor configuration, review diagnostics (logs, thread dumps, JFR heap dump), operations/support and patching of Fusion Applications DomU's/VM's
HTTPS	Fusion Application DomU/ VMs	Oracle Advance Support Gateway	Tenant network TCP/1159	Agent communication, upload monitoring, lifecycle management (LCM), decoupled target discovery process
HTTPS	Oracle Advance Support Gateway	Fusion Application DomU/ VMs	Tenant network TCP/1830	OEM agent communication for Fusion Applications monitoring and support
HTTPS	Oracle Advance Support Gateway	Fusion Application DomU/ VMs	Tenant network TCP/ 7001, 7401, 7801, 8201, 8601, 9001, 9401, 9801, 10201, 11201, 17001, 10600-10625, 11401, 10663	Oracle WebLogic Server administration and operational support for Fusion Applications  Connectivity is over HTTPS and exclusively connects to administration

Application Protocol	Source Interface(s)	Destination Interface(s)	Network & Network Protocol/Port	Purpose
				ports of Fusion Applications domains
SQLNet	Oracle Advance Support Gateway	Fusion Application DB hosts/Oracle Database Exadata Cloud at Customer (ExaCC)	Tenant network TCP/1521-1530	Target database discovery from Oracle Enterprise Manager for monitoring and ongoing support of the database

## Audit Logging Feature

The Audit Logging Feature of Oracle Advanced Support Gateway provides audit information for three different categories of system events. The three categories are:

- Outbound Network Connections: The Linux firewall service (iptables) triggers notifications for all outbound network traffic with the exception of traffic to Oracle managed hosts used for monitoring and management (for example, Oracle VPN end points, dts.oracle.com, support.oracle.com).
- Outbound Login Activity: The Linux auditing service (auditd) triggers notifications for all outbound login attempts initiated from Oracle Advanced Support Gateway. This is done by monitoring usage of the `ssh` and `telnet` system binaries. Oracle Advanced Support Gateway sends a message that `ssh` or `telnet` has been used, by which user, and when. The destination is not provided. `auditd` logs contain that information. `auditd` logs are not directly accessible by the customer on Oracle Advanced Support Gateway.
- Inbound Oracle Advanced Support Gateway User Login Activity: The Linux auditing service (auditd) triggers notifications each time any of the system logs used for tracking logins is updated. This includes failed logins and successful login attempts. It also triggers a notification each time a user logs in from a remote system. These activities are monitored using `auditd` and forwarded to the customer's central logging system.

All audit notifications are delivered using standard syslog protocol. A central logging system must be provided to accept and process these messages.

The format of most of these messages is based on `auditd`. They can be managed using various `auditd` and related utilities.

The audit logging feature is disabled by default, and must be explicitly enabled through the Oracle Advanced Support Gateway command line interface (CLI). The details of how to configure this feature are explained in the following section:

### **Initial Login.**

1. Use `ssh` to connect to Oracle Advanced Support Gateway.

Use the customer administrator account configured at installation time or any other user with the customer administrator role.

2. At the first (CLI or CLISH) prompt, enter the password.
3. At the next prompt enter `configure terminal`.
4. At the next prompt enter `syslog`.

You are now in the syslog-specific section of the Oracle Advanced Support Gateway CLI where you can configure forwarding.

### **Available Commands.**

Command	Description
<code>help</code>	To display a list of available commands.
<code>?</code>	To display a brief explanation of how to enter commands in the CLI.
<code>stat</code>	<p>To display the current configuration.</p> <p>This produces a display similar to the following:</p> <pre>----- SyslogBroadcaster Configuration ----- Message Forward Status = enabled Host IP Address = 1.2.3.4 Host Port Number = 514 Host Time Zone = GMT firewall Message Forward = enabled ssh Message Forward = enabled session Message Forward = enabled UID/GUID MapICMP Type 0 and 8 = enabled -----</pre>
<code>forward enable</code>	To enable syslog forwarding.
<code>forward disable</code>	To disable syslog forwarding.
<code>ip &lt;ip address&gt;</code>	<p>To enter the IP address of the remote syslog server (the one receiving the forwarded messages).</p> <p>You must enter a valid IP address, not a host name.</p>
<code>port &lt;port #&gt;</code>	To change the port used for forwarding syslog messages.
<code>timezone &lt;value&gt;</code>	<p>To set the time zone used in the forwarded syslog messages.</p> <p>Value must be -12 to +12 which is the offset from GMT.</p>
<code>mapping enable</code>	To convert the uid and guid contained in each message to the corresponding Unix user and group name.
<code>mapping disable</code>	

## Enabling and Disabling Logging Messages

The following paragraphs show the commands to enable and disable logging messages, and provide examples of the resulting messages.

In the examples below, user mapping is enabled: uid=#{username} and gid=#{groupname}. In the event that user mapping is disabled, all instances of uid=# and gid=# are replaced with uid=0 and gid=0.

Any combination of the following three categories can be enabled or disabled.

### *Outbound Network Connectivity.*

- To enable or disable this type of message forwarding:

```
firewall enable  
firewall disable
```

These messages are generated by iptables and represent all outbound network traffic with the exception of traffic to known addresses used for Oracle monitoring.

The following example shows messages as they are seen on the system that receives the forwarded syslog messages.

Result from an nslookup command:

```
Jul 31 15:10:01 Jul-31 15: 10:01 GMT+00:00 0:0:0:0:0:0:1 NA:  
sample-host kernel: iptables: IN= OUT=eth0 SRC=nn.nn.nn.nn  
DST=nn.nn.nn.nn LEN=59 TOS=0x00 PREC=0x00 TTL=64 ID=33101 DF  
PROTO=UDP SPT=30849 DPT=53 LEN=39 UID=jsmith GID=admin
```

Result from an ssh command:

```
Jul 31 15:13:22 Jul-31 15: 13:22 GMT+00:00 0:0:0:0:0:0:1 NA:  
sample-host kernel: iptables: IN= OUT=eth0 SRC=nn.nn.nn.nn  
DST=nn.nn.nn.nn LEN=60 TOS=0x00 PREC=0x00 TTL=64 ID=46937 DF  
PROTO=TCP SPT=54842 DPT=22 WINDOW=14600 RES=0x00 SYN URGP=0 UID=jsmith GID=admin
```

### *Outbound Login Activity*

- To enable or disable this type of message forwarding:

```
ssh enable  
ssh disable
```

The following example shows a message as it is seen on the system that receives the forwarded syslog messages.

Result from an ssh command:

```
Jul 31 15:22:15 Jul-31 15: 22:14 GMT+00:00 0:0:0:0:0:0:0:1 NA:
sample-host audispd: node=sample-host type=SYSCALL
msg=audit(1437567767.027:17839321): arch=c000003e syscall=59
success=yes exit=0 a0=124e030 a1=123d7f0 a2=1246d90 a3=10
items=2 ppid=22614 pid=25252 auid=54373 uid=jsmith gid=admin euid=54373
suid=54373 fsuid=54373 egid=501 sgid=501 fsgid=501 tty=pts4 ses=90594
comm="ssh" exe="/usr/bin/ssh"
subj=unconfined_u:unconfined_r:unconfined_t:s0-s0:c0.c1023
key="gateway_audit"
```

#### *Oracle Advanced Support Gateway User Login Activity.*

- To enable or disable this type of message forwarding:

```
session enable
session disable
```

The following examples show messages as they are seen on the system that receives the forwarded Syslog messages.

Example of ssh being invoked on Oracle Advanced Support Gateway:

```
Aug 1 21:37:02 Aug-01 17: 37:02 GMT-04:00 0:0:0:0:0:0:1
NA: sample-host audispd: node=sample-host type=SYSCALL
msg=audit(1375393022.626:187186): arch=c000003e syscall=59 success=yes
exit=0 a0=7fa860e69380 a1=7fa860e697e0 a2=7fa860e69ca0 a3=0 items=2
ppid=1428 pid=12967 auid=4294967295 uid=jsmith gid=admin euid=0 suid=0
fsuid=0 egid=0 sgid=0 fsgid=0 tty=(none) ses=4294967295 comm="sshd"
exe="/usr/sbin/sshd" subj=system_u:system_r:sshd_t:s0-s0:c0.c1023
key="SESSION"
```

Result from an su command on Oracle Advanced Support Gateway:

```
Aug 1 21:42:49 Aug-01 17: 42:49 GMT-04:00 0:0:0:0:0:0:1
NA: sample-host audispd: node=sample-host type=SYSCALL
msg=audit(1437567906.700:17840209): arch=c000003e syscall=2 success=yes
exit=3 a0=7f691418c518 a1=2 a2=7f691418c760 a3=fffffffffffff0 items=1
ppid=22614 pid=25811 auid=54373 uid=54373 gid=501 euid=0 suid=0
fsuid=0 egid=501 sgid=501 fsgid=501 tty=pts4 ses=90594 comm="su" exe="/bin/su"
subj=unconfined_u:unconfined_r:unconfined_t:s0-s0:c0.c1023
key="SESSION"
```

